



## **Impact Tints - Terms and Conditions**

### **Note**

- Terms and conditions may be changed without notification.

### **Payments**

- Payment on completion.
- 20% Deposit payable on booking
- Cancellation fee may occur if film has been ordered or cut, 20%

### **Quotes**

- Quotes shall be valid for 60 days.

### **Installations**

- Film will be installed by bookings.
- Area must be clear of any obstructions that will effect installation.

### **Warranty**

- Warranty conditions will apply unless specified by Impact Tints.
- Film will be covered against cracking , delaminating , discolouration , bubbling. Or any clauses set out in the suppliers warranty .

### **Film and Installation**

- Installation 12 months
- Internal application 10 years
- External application 2 years

### **Claims**

- Customer will need to provide original invoice complete with film type and roll numbers were applicable
- Installation will need to be viewed, photos and sample also needed.

### **Limitation & Exclusions**

- Claims will not exceed cost of original invoice.
- Where tape or adhesives have been made contact to surface of film Areas where there is excess condensation.
- General mistreatment scratching, scrapping etc.
- Cleaning with products that contain or are abrasive, ammonia or solvent based. Opening windows.

### **Care**

- Film should not be cleaned for 30 days after installation.  
Cleaning with a soft sponge and warm soapy water "ok" Don't use glass cleaner.
- Please read cleaning instructions!

## **Visual Quality Standard**

[Architectural Visual Inspection Standard For Applied Window Film As Adopted By The IWFA  
May 15, 1999](#)